

SAUGEEN MOBILITY

and REGIONAL TRANSIT

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May 16, 2022

Dear Member Municipal Councils and CAOs,

Thank you for your continued partnership with Saugeen Mobility and Regional Transit (SMART). Throughout the COVID-19 pandemic, SMART continues to deliver reliable and safe transportation. While the pandemic has resulted in lower ridership, SMART remains sound financially and is “ready to roll” for increased rides this spring.

Throughout 2021 the SMART Board and management continued to review operations and practices to ensure effective and efficient service delivery. A few highlights from 2021:

1. SMART purchased three new 9-passenger buses in 2021 and has three new 9-passenger buses on order for 2022 delivery. These vehicle replacements are fully funded by the federal public transit infrastructure fund and the provincial gas tax program.
2. Presentations were made by SMART to the Municipality of Grey Highlands and Town of Blue Mountains. Grey Highlands has since signed on for a trial year and service begins May 1st.
3. Effective March 2021, SMART implemented a defined service area and hours of operation:
 - SMART provides service to destinations up to 20 km from SMART member municipal borders, these include: Kincardine, Saugeen Shores, Huron-Kinloss, Arran-Elderslie, Brockton, Hanover, West Grey, Southgate, and Chatsworth and beginning May 1st, Grey Highlands
 - Additionally, SMART provides rides for medical appointments to destinations beyond these boundaries.
 - In response to feedback from our community, SMART extended hours on Friday and Saturday evenings. SMART provides service Monday to Thursday 6:00am to 6:00pm, Friday 6:00am to midnight, and Saturday 7:00am to midnight.
4. SMART management and Board members continue to dialogue with Bruce County, Grey County, and Home and Community Support Services staff in an effort to explore partnership possibilities and seamless accessible transportation across all Grey and Bruce communities.

In early May 2022, SMART’s auditor sent an electronic copy of the financial statements to all member municipalities. Additionally, please find attached Ridership Statistics Summary January to December 2021.

Lastly, the Board is actively recruiting an Operations Manager. We expect to fill the position soon and we look forward to introducing the new manager to you.

Sincerely,

SMART Board of Directors

RIDERSHIP STATISTICS SUMMARY - 2021 to Dec 31

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL	CHANGE
Arran-Elderslie	69 234	140 195	134 127	90 10	67 19	95 37	133 38	181 67	216 141	206 206	243 98	231 131	1805 1303	38.53%
Brockton	129 320	90 337	143 235	85 99	110 97	129 102	165 138	200 181	417 199	369 191	264 176	217 165	2318 2240	3.48%
Chatsworth	41 157	81 184	97 111	90 58	71 54	90 70	120 107	119 123	120 122	124 164	103 150	86 148	1142 1448	-21.13%
Hanover	209 640	242 499	355 308	252 52	233 78	374 92	336 146	353 265	382 328	419 315	467 331	423 397	4045 3451	17.21%
Huron-Kinloss	9 189	9 167	25 81	20 13	25 10	39 16	51 17	64 30	67 69	71 68	57 86	58 80	495 826	-40.07%
Kincardine	74 265	101 192	189 122	149 20	118 23	164 54	149 111	179 88	258 171	175 165	239 119	208 188	2003 1518	31.95%
Saugeen Shores	142 457	147 480	230 295	227 26	254 40	325 86	327 175	255 119	241 233	213 231	315 307	393 284	3069 2733	12.29%
Southgate	47 120	18 88	10 69	11 27	10 26	8 40	24 47	15 51	12 70	10 73	18 39	14 33	197 683	-71.16%
West Grey	133 218	147 196	168 141	130 49	150 48	163 111	210 191	262 191	213 226	233 247	273 188	234 165	2316 1971	17.50%
SUB-TOTALS	853 2600	975 2338	1351 1489	1054 354	1038 395	1387 608	1515 970	1628 1115	1926 1559	1820 1660	1979 1494	1864 1591	17390 16173	7.52%
OTHER	0 0	0 2	0 0	0 0	0 0	0 0	0 0	0 0	34 0	142 0	0 0	72 0	248 2	
HCSS - out of area	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	
Grey-Bruce STS	0 0	0 0	0 0	0 0	0 0	0 0			0 0	0 0	0 0	0 0	0 0	
TOTALS	853 2600	975 2340	1351 1489	1054 354	1038 395	1387 608	1515 970	1628 1115	1960 1559	1962 1660	1979 1494	1936 1591	17638 16175	9.04%