Municipality of West Grey 2024 Compensation Review Summary Report

Marianne Love, ML Consulting
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Background

- The Municipality of West Grey completed a Compensation Review in 2020 which included a review of internal equity, pay equity compliance and the competitive pay market. The review produced a salary grid with job rates reflecting the 50th percentile of the selected comparator group.
- The salary grid has been adjusted annually to account for cost-of-living increases. Job rate is set at Step 5 with 4% step differentials.
- The Job Evaluation System has been in place at West Grey since 2020 and continues to support internal equity and pay equity compliance.
- The Consultant was retained in 2024 to conduct a review of the current compensation program; specifically, to assess the competitive pay market and the current pay practice (percentile target) in an evolving pay market, update pay equity compliance and develop proposed job rates for implementation in 2025.

Project Overview

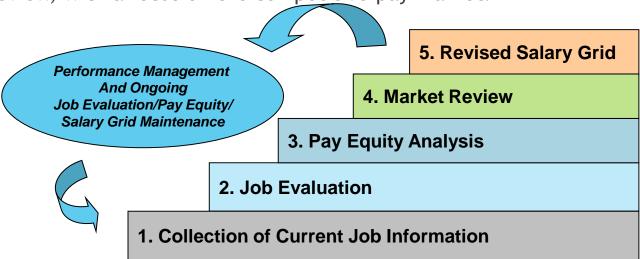
- Current job information was provided to the Consultant.
- The Consultant completed a custom market study using 13 municipal comparator organizations; these comparators were selected having regard to historical comparators, geographic placement and measures of size/scope of service.
- The Consultant reviewed evaluation ratings for all positions to ensure that any changes in job content were reflected in the updated salary grid.
- The current banding framework was tested to ensure that it continues to support organization growth and job design.
- Proposed 2024 job rates were prepared based on the competitive pay market and pay equity was tested.
- A 2024 salary grid framework was prepared; and adjusted for COLA for implementation costing in the 2025 budget cycle.

West Grey's Approach to Compensation

West Grey's compensation philosophy addresses principles of:

- Internal Equity (fairness):
- Pay Equity (compliance)
- Market Equity (competitiveness)
- Pay for Performance
- Sustainability and Renewal

West Grey's compensation program consists of these elements, and all elements were considered in this Review, with a focus on the competitive pay market:



Compensation Principles

Fairness

Internal equity is achieved through Job Evaluation and placing similar valued positions in the same Band with a common Job Rate

Compliance

Pay Equity Act compliance is achieved and maintained through analysis to ensure there are no pay gaps for female job classes compared to male job classes of similar value

Competitiveness

Market
competitiveness
addresses
attraction and
retention issues;
achieved by paying
at a competitive
percentile relative
to the pay market

Pay for Performance

Employee will move one step on the salary grid, annually, based on performance metrics in a Performance Management Program

Sustainability and Renewal

Determined by
Council taking
into account
budget
implications,
projections and
workforce
planning

Best practice compensation tools, systems and renewal processes are used to support the compensation program

Executive Summary

- Ensuring employees are paid fairly and competitively is a requisite for effective service delivery, given the limited resources in municipalities and the challenges in attracting and retaining staff in specialized, technical and management positions.
- The 55th percentile pay target is recommended as representative and progressive having regard to scope, size and composition of the 2024 comparator group in relation to the Municipality of West Grey, in light of an evolving pay market.
- On aggregate, West Grey pays below the current pay target (50th percentile) of the defined comparator group; with greater deviation in some positions.
- The current banding framework can support the organization design and placement of positions based on job content, internal equity and the defined pay market.
- The updated compensation framework addresses:
 - Internal equity for all positions
 - All positions are placed in pay bands using consistent interpretation and application of the Job Evaluation System
 - Pay equity compliance
 - All female job classes have a job rate equal to the male comparator job rate.
 - Pay practice with job rates that reflect the 55th percentile target of the defined pay market

Internal Equity and Pay Equity Compliance

- Internal equity has been maintained by evaluating new and changed positions using the 12-factor Job Evaluation System that produced the current banding framework.
- The current non-union banding framework consists of 17 pay bands, holds jobs of similar value and supports the current salary grid.
- Positions were reviewed and job evaluation ratings were updated; 2 positions moved in band placement supported by the job information and the competitive pay market.
- Pay Equity compliance was reviewed; there are no pay equity adjustments required (i.e., all female job classes have job rates that are equal to the male comparator job rate)

Market Competitiveness - Comparators

- ▶ The market comparator group was selected to reflect relevant scope/criteria:
 - Geographic location
 - Economic conditions
 - Similar service alignment/"like" services
 - ▶ Size operating budget, population, tax base, service size
 - Historic comparators
- ▶ 13 comparators were selected for the 2024 Market Review.
 - Blue Mountains, Brockton, Chatsworth, Clearview, Georgian Bluffs, Grey Highlands, Guelph Eramosa, Hanover, Meaford, Minto, North Perth, Springwater, Wellington North
 - Additional pay data was sourced from Tay and Brighton for Library positions

Market Competitiveness—Approach

- Positions were matched by the Consultant to similar positions in comparator organizations having regard to job title, job information, organizational charts, and 2024 annual and hourly job rates.
- A conservative approach was used in the job matching exercise and outlier matches were removed from the analysis so that results were not skewed.
- Market statistics based on 3 or more matches were calculated to determine market competitiveness using various percentile values. Percentile targets help define the Municipality of West Grey's relative placement to the defined pay market.
- The percentile target is a measure of how the positions are ranked in the comparator group, highest to lowest.
 - ▶ the 50th percentile target is the \$ Rate where 50% of the wage rates in the comparator organizations are below this amount and 50% are above
 - the 55th percentile target is the \$ Rate where 55% of the wage rates in the comparator organizations are below this amount and 45% are above
 - the 60th percentile target is the \$ Rate where 60% of the wage rates in the comparator organizations are below this amount and 40% are above

Market Competitiveness—Aggregate Comparison

Aggregate Comparison— Municipality of West Grey Job Rates compared to Market Percentile Targets (% below target)	P50	P55	P60	
Annual Job Rate	7.0%	8.4%	9.5%	
Hourly Job Rate	6.9%	8.0%	9.3%	

- The Market Summary indicates that on aggregate, Job Rates for Municipality of West Grey positions are low when compared to the competitive pay market target for all percentiles; with greater deviation in some positions (i.e., paying below typical salary).
- Differences in annual and hourly market deviations are due to differences in annual hours of work for positions amongst the comparator group.
- West Grey is less competitive when comparing job rates (maximum pay rates) for midlevel/senior management positions. This is in keeping with market observations for other municipalities across the province, given the challenges to attract and retain talent.
- ▶ Job rates for 95% of the matched positions are below current percentile target (50th percentile); some positions are closer to the pay target than others (deviations range from 3% to 18.9% below target).
- There is an inequity in competitive pay throughout the employee group.

Result of the Market Review

- Contributing factors to current market placement:
 - ▶ The last market review was conducted in 2020.
 - An evolving pay market...
 - Many of the Comparators have completed a salary review in the last 3 to 4 years and adjusted their salary grids accordingly.
 - Many of the Comparators have revisited their compensation practice and adjusted their comparator pool and/or increased the target market percentile to achieve competitive job rates.
 - > 5 of the 13 comparators have adopted a pay target at the 55th percentile or higher (pay targets range from the 55th to the 60th percentile)
 - ▶ 4 comparators completed a compensation review in 2023

Recommended Percentile Target

- It is recommended that the Municipality of West Grey adopt a pay practice that establishes job rates that reflect the 55th percentile of the defined pay market, having regard to:
 - the size/scope of the 2024 comparator group;
 - a conservative approach to job matching;
 - attraction and retention challenges;
 - geographic placement;
 - evolving pay practice in the comparator group; and
 - economic conditions and external influencers within the local/regional area.
- This reflects a progressive approach in aligning job rates with an evolving and competitive pay market and can be supported by adopting a 3 to 4-year review cycle.
- The pay target will align the competitive pay rates for positions in the employee group and achieve equity when comparing to the defined pay market.

Revised 2024 Job Rates and 2025 Salary Grid

- A 2024 non-union salary grid framework was prepared for positions using job rates (maximum rates) that reflect the 55th percentile of the pay market.
- The framework consists of 5 steps with a 4% step differential; Step 5 (or the highest step in the Band) is job rate (maximum rate) for the pay band.
- ▶ The framework has been adjusted by 1.9% to account for an economic adjustment for 2025.
- Staff have prepared an implementation costing for placement of all positions on the new Grid, considering a step-to-step approach. This approach reflects equity and consistency and supports retention and sustainability.

Pay Practice and Future Considerations

- It is recommended that the Municipality of West Grey adopts the pay practice of targeting the 55th percentile of the defined pay market, and that West Grey implements the proposed 2025 Salary Grid effective January 1, 2025.
- It is recommended that the following practices be adopted to build resilience in the compensation program, supported by prevailing practice in the sector:
 - That West Grey adopt the practice of undertaking a periodic market review of all positions on a 3 to 4-year cycle in order to ensure competitive pay practices in light of changing demographics and work practices in the municipal sector.
 - This has become a best practice in the sector, providing analysis that supports adjustments to the salary grid to ensure an organization is not overpaying or underpaying positions.
 - ► That annual increases to the management/non-union salary Grid be determined by conducting a review of the comparator organizations to determine an average of the comparator group projected salary grid increases. This information, together with information relating to CPI increases and locally negotiated increases will inform the appropriate salary grid adjustments having regard to maintaining a sustainable compensation framework.
 - That new and changed positions continue to be evaluated using the job evaluation system; and that pay equity compliance be reviewed annually.