## **Lindsey Glazier**

From: Genevieve Scharback < gscharback@westgrey.com>

**Sent:** July 31, 2020 4:24 PM **To:** 'Lindsey Glazier'

**Subject:** For Next Council Package - Building permit refund refusal #WG202029

From: T K F [mailto:

Sent: July 31, 2020 3:37 PM
To: gscharback@westgrey.com

Subject: Building permit refund refusal #WG202029

Hi Genevieve;

We write this email because we are upset that we have been refused a refund of a building permit that was never used for a wedding tent from Mildmay Tent Rentals, due to Covid restrictions.

We have been directed by Karl Schipprack to contact you to have our issue brought forward to counsil.

We were told at the time of the permit request that the funds from it go to the inspector to inspect the 3<sup>rd</sup> party installment (of the tent) but that service was never completed because the event never took place due to Covid restrictions.

We believe that since the service was not rendered, a full refund should be provided back to us, especially since the cancellation of the venue was a result of something out of everyone's control.

We trust that this letter will suffice to warrant at least a conversation at council.

Thanks,

Karen and Terry Firetto-Gross